Creating a better customer experience with a faster, sleeker, web based driver licensing software solution.

- The Kansas Department of Revenue is pursuing a software modernization project for driver licensing stations
- In 2017 the public will begin to see the results of those upgrades
- During the summer months, the driver licensing offices will be upgraded with new equipment
- Newly redesigned license and identification cards will be released, meeting all standards for access to air travel and federal facilities
- At the conclusion of the project, the KanLicense software will be released, replacing the mainframe system that is still in use today

In addition to what can be seen in the motor vehicle offices, important changes will be taking place behind the scenes to ensure continuity of services and data security in case of natural or man-made disaster. New secure facilities will be brought on line in the fall to provide failover protection for critical systems, guaranteeing access to necessary government services.

New cellular data capable mobile workstations will be deployed in response to periods of peak demand in order to ease wait times, and will be available when necessary in response to specific emergency situations.

The timeline to the right shows the duration and effort involved in the customer facing portions of this major technological overhaul.